

CONTACTS

Aids Helpline
0800 012 322

Ambulance (public)
10177

Ambulance (private)
082 911

Air Pollution
031 311 3555
O/H 8am – 4pm, Mon – Fri
A/H contact

Emergency Services
031 361 0000

Beaches and Recreation Facilities
031 335 3700
O/H 7.30am – 6pm

Development Planning
031 311 7883
O/H 7am – 4.30pm
Mon – Fri
Sub division
Rezoning
Special consent

Development Management
031 311 7881
Building inspectorate
Plans submissions
Enforcement

Advertising and Signage
031 311 7055

Environment
031 311 7875

Engineering Services Centre
080 131 3013
O/H 24hrs, 7 days a week
Road repairs
Stormwater
Blockages/repairs
Replacement of manhole covers
Repairs of guardrails and roadside fencing
Sidewalk and kerb repairs
Sewer repairs/blockages
Road marking and Street digns
Water reconnections/
Accounts
Faulty traffic signal
Flooding coastal
Infrastructure
Water faults
Water pollution
Water account queries
SMS: 083 707 3013
Fax: 031 311 8220
Mxit: 083 707 3013
Email: eservices@dmws.durban.gov.za

Revenue Call Centre
031 328 1200
O/H 7.30am to 4.30pm,
Mon to Fri
and 7.30 – 11.30 on Sat
Rates
Electricity
Water Accounts

Emergency Services
031 361 0000

O/H 24Hrs, 7 Days a week:
• Fire
• Disaster Management
• Metro Police

Electricity Call Centre
0800 13 13 11
O/H 24Hrs, 7 days a week
Faults and breakdowns
Fax: 031 328 1050
Street lights
Illegal connections
Cable theft
031 311 9611

Health 031 311 3555
O/H 7am to 4.30pm Mon to Fri
A/H contact Emergency Services
Air pollution
Environmental noise
Illegal dumping
Food safety
Communicable diseases
Hazardous chemical Substances
Vector Control (mosquitoes, flies, rats, etc)

Illegal dumping
031 311 8804
O/H 7:30am – 4pm, Mon to Fri

Refuse Removal
031 311 8824
O/H 7.30am – 4pm, Mon to Fri
Removal of dead animals

Parks, Leisure and Cemeteries
031 201 1303
O/H 7.30am – 4pm, Mon to Fri
Verge and grass maintenance
Fallen and trimming of trees after hours
080 131 3013

Ombudsperson and Head Investigations
080 020 2020
031 311 6114
O/H 8am to 4pm, Mon to Fri
031 311 6143
Reporting fraud, corruption and maladministration in the municipality:
Ombudsperson@durban.gov.za
Fax 031 311 4002

Regional Centres (Sizakala)
080 033 1011
O/H 7.30am – 4pm, Mon to Fri
080 033 1011
One Stop Shops access/ payments for council services 031 311 6101

Switchboard
031 311 1111
O/H 7.30am – 5pm, Mon – Fri

PROFILES: WARDS

The city comprises 100 wards, each with its own ward committee. In this, and forthcoming editions we will profile these wards so you can get to know them better. This week we look at Ward 23



Ward: 23
Councillor: Bhugwathlall Bachu
Party: ANC
Contact: 031 311 1111
Areas within ward: Chiltern Hill, Clare Estate, Canaan, Palmiet, Reservoir Hills, Tendeni, Westville, Derna Road, Dunston Gardens, Juba Place, Lusaka, Nugget Road, Quarry West, Shannon Drive, Ezingadini, Ekuthuleni, Mpolweni, Pridley Park, Senzokuhle, Bettersea Avenue and Pemilton
Community need assessment priorities: A clean environment, housing, a community centre, job opportunities, safety and the security of residents, health services, water and toilets.

Household income (pa)	Households	%
No income	2 179	25
R1 – R4 800	367	4
R4 801 – R9 600	790	9
R9 601 – R19 200	858	10
R19 201 – R38 400	884	10
R38 401 – R76 800	1 149	13
R76 801 – R153 600	1 314	15
R153 601 – R307 200	894	10
R307 201 – R614 400	274	3
R614 401 – R1 228 800	76	1
R1 228 801 - R2 457 600	41	0
R2 457 601 and more	13	0

Work Status	15 – 65 years	%
Employed	9 114	44
Unemployed	3 795	18
Not Economically Active	7 738	37
Literacy Rate (Grade 7 and above)	18 097	66
Dependency Ratio		3

Delivery Of Basic Household Services		%
Electricity	2001	84
Refuse Disposal	2007	100
Flush Toilets	2001	81 – 94
Water - dwelling/yard	2007	100
Water < 200m		

Dwelling type		
Number of households	8 439	%
Formal	5 854	69
Informal	2 486	29
Traditional	76	1
Other	23	0

Age		%
Age 0 – 4	1 769	6
Age 5 – 14	3 679	13
Age 15 – 34	11 304	41
Age 35 – 64	9 188	33
Age > 65	1 551	6

Population	27 490	%
African	8 645	31
Coloured	523	2
Indian	18 242	66
White	80	0
Pensioners	1 551	6
Disabled	776	3
Male	13 104	48
Female	14 386	52

Major Community Facilities located in the Ward include:	
Library	1
Clinics	1
Police	1
Hospital	
Pension pay points	
Billing points	
Metro police	
Fire stations	
Community halls	
Post office	
Schools	7

YOUR HEALTH

INTRAUTERINE GROWTH RETARDATION (IUGR)

What is IUGR?
This is a term for a baby who is smaller than normal during pregnancy. The baby doesn't grow at the normal rate inside the uterus.

What are the signs of IUGR.
 An inadequate gaining of weight by a pregnant woman (less than 0.2kg a week);
 On palpation the abdomen feels less than the actual age;
 There is diminished liquor (waters);
 The period of gestation seems correct at the first visit, but seems less than the dates at subsequent visits; and
 The foetal head is larger and harder than expected for the size of the abdomen.

What causes IUGR?

There are various causes, the most common being a problem in the placenta (afterbirth) which carries oxygen, food, and blood to an unborn baby. Other causes are high blood pressure, heart disease, anaemia, smoking, drinking alcohol, abusing drugs or if the mother is infected.

How can IUGR be prevented?

Most of the causes of IUGR are beyond the control of the mother. The mother must avoid smoking, drinking alcohol and drug abuse. She should also attend clinic early for early detection of illnesses and diseases. For more information contact the sisters in your nearest clinic.

Compiled by the eThekweni Health Department

Approved Capital Projects (R million)

Project	Type Task	2005/2006	2006/2007	2007/2008
Waste Water	Reservoir Hills Trunk	0.0	0.0	8.0
Stormwater	86 O'Flaherty Drive 7 Sara Cl	0.1 0.1	0.0 0.0	0.0 0.0
Electricity	Reservoir Hills	0.5	0.0	0.0
Clinics	Reservoir Hills (Building of a new clinic)	4.5	1.7	0.0
Roads	Side Walk: Annet Drive Ward 23 Sidewalks	0.0 0.0	0.0 0.1	0.4 0.1