

CONTACTS

Aids Helpline
0800 012 322

Ambulance (public)
10177

Ambulance (private)
082 911

Air Pollution
031 311 3555
O/H 8am – 4pm, Mon – Fri
A/H contact

Emergency Services
031 361 0000

Beaches and Recreation Facilities
031 335 3700
O/H 7.30am – 6pm

Development Planning
031 311 7883
O/H 7am – 4.30pm
Mon – Fri
Sub division
Rezoning
Special consent

Development Management
031 311 7881
Building inspectorate
Plans submissions
Enforcement

Advertising and Signage
031 311 7055

Environment
031 311 7875

Engineering Services Centre
080 131 3013
O/H 24hrs, 7 days a week
Road repairs
Stormwater
Blockages/repairs
Replacement of manhole covers
Repairs of guardrails and roadside fencing
Sidewalk and kerb repairs
Sewer repairs/blockages
Road marking and Street signs
Water reconnections/
Accounts
Faulty traffic signal
Flooding coastal
Infrastructure
Water faults
Water pollution
Water account queries
SMS: 083 707 3013
Fax: 031 311 8220
Mxit: 083 707 3013
Email: eservices@dmws.durban.gov.za

Revenue Call Centre
031 328 1200
O/H 7.30am to 4.30pm,
Mon to Fri
and 7.30 – 11.30 on Sat
Rates
Electricity
Water Accounts

Emergency Services
031 361 0000

O/H 24Hrs, 7 Days a week:
• Fire
• Disaster Management
• Metro Police

Electricity Call Centre
0800 13 13 11
O/H 24Hrs, 7 days a week
Faults and breakdowns
Fax: 031 328 1050
Street lights
Illegal connections
Cable theft
031 311 9611

Health 031 311 3555
O/H 7am to 4.30pm Mon to Fri
A/H contact Emergency Services
Air pollution
Environmental noise
Illegal dumping
Food safety
Communicable diseases
Hazardous chemical Substances
Vector Control (mosquitoes, flies, rats, etc)

Illegal dumping
031 311 8804
O/H 7:30am – 4pm,
Mon to Fri

Refuse Removal
031 311 8824
O/H 7.30am – 4pm,
Mon to Fri
Removal of dead animals

Parks, Leisure and Cemeteries
031 201 1303
O/H 7.30am – 4pm,
Mon to Fri
Verge and grass maintenance
Fallen and trimming of trees after hours
080 131 3013

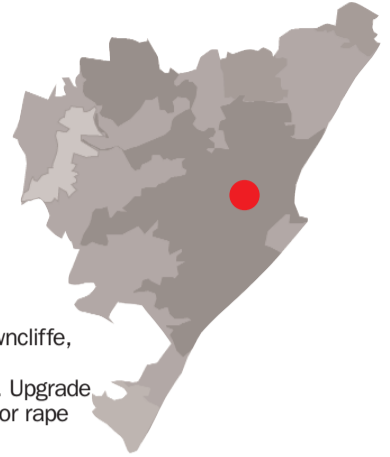
Ombudsperson and Head Investigations
080 020 2020
031 311 6114
O/H 8am to 4pm, Mon to Fri
031 311 6143
Reporting fraud, corruption and maladministration in the municipality:
Ombudsperson@durban.gov.za
Fax 031 311 4002

Regional Centres (Sizakala)
080 033 1011
O/H 7.30am – 4pm,
Mon to Fri
080 033 1011
One Stop Shops access/
payments for council services 031 311 6101

Switchboard
031 311 1111
O/H 7.30am – 5pm,
Mon – Fri

PROFILES: WARDS

The city comprises 100 wards, each with its own ward committee. In this, and forthcoming editions we will profile these wards so you can get to know them better. This week we look at Ward 24



Ward: 24
Councillor: Fawzia Peer
Party: ANC
Contact: 031 311 1111

Areas within ward: Banana City, Berea West, Berea West, Beverley Hills, Chesterville, Dawncliffe, Dawncrest, Durban, Grayleigh, Palmiet, Reservoir Hills, Sherwood, Westville
Community need assessment priorities: Park Maintenance. Safe and secure environment. Upgrade and maintenance of road network. Safe, regular public transport. One stop facility/centre for rape survivors

Household income (pa)	Households	%
No income	1053	14
R1 – R4 800	382	5
R4 801 – R9 600	1023	13
R9 601 – R19 200	864	11
R19 201 – R38 400	677	9
R38 401 – R76 800	708	9
R76 801 – R153 600	1 004	13
R153 601 – R307 200	1 093	14
R307 201 – R614 400	541	7
R614 401 – R1 228 800	166	2
R1 228 801 - R2 457 600	67	1
R2 457 601 and more	51	1

Work Status	15 – 65 years	%
Employed	11 773	46
Unemployed	2 084	8
Not Economically Active	11 870	46
Literacy Rate (Grade 7 and above)	22 231	69
Dependency Ratio		3

Delivery Of Basic Household Services	%	
Electricity	2001	86
Refuse Disposal	2007	97
Flush Toilets	2001	93
Water - dwelling/yard	2007	100
Water < 200m		

Age	%	
Age 0 – 4	1 478	5
Age 5 – 14	3 527	11
Age 15 – 34	15 844	49
Age 35 – 64	9 763	30
Age > 65	1 481	5

Dwelling type		
Number of households	8 439	%
Formal	5 854	69
Informal	2 486	29
Traditional	76	1
Other	23	0

Major Community Facilities located in the Ward include:	
Library	1
Clinics	
Police	1
Hospital	1
Pension pay points	
Billing points	
Metro police	
Fire stations	
Community halls	2
Post office	
Schools	10

Population	32 093	%
African	18 813	59
Coloured	595	2
Indian	4 726	15
White	7 959	25
Pensioners	1 481	5
Disabled	1 374	4
Male	19 535	61
Female	12 558	39

YOUR HEALTH

OFFICE ERGONOMICS- PROMOTING A SAFE AND COMFORTABLE WORK ENVIRONMENT

What is Ergonomics?
Ergonomics is concerned with the interaction between man and machines, which they handle at work.

What are the ergonomic risk factors?

- Awkward posture: height of work surface (desk)
 - Exertion of force: computer work, fixed work posture, holding equipment.
 - Repetitive movements such as keyboard work.
 - Contact stress from contact with uneven, abrasive and slippery surfaces.
 - Environment: noise, vibration, heat, air quality and lighting.
- The above risk factors can result in work-related

musculoskeletal disorders which are injuries to the soft tissues of the body.

What are the symptoms?

- Discomfort.
- Pain, tingling or numbness.
- Swelling or inflammation.
- Stiffness, tight muscles or loss of flexibility in a joint.
- Shooting or stabbing pains in arms or legs.
- Weakness or clumsiness – dropping things.

Tips for achieving a healthy posture during common office activities:

- Find your comfort zone by using a range of positions that are comfortable to you.
- Take frequent short breaks: stand up, carefully stretch, or walk around.
- Avoid placing boxes or other items under your desk that limit your leg room.

Remember, Work smarter, not harder!

Approved Capital Projects (R million)

Project	Type Task	2005/2006	2006/2007	2007/2008
Water	Westville Triangle	0.3	0	0
Electricity	Westville Reinforcement	1	0	0
Waste Water	Westville Sewer Reticulation Phase 4 Stage 3	0.2	1.6	0